

HOME FARM CAMPING

Home Farm
Tarrant Cunville, Blandford Forum
Dorset
DT11 8JW
Tel: 07792 266464
email: homefarmcamping@hotmail.co.uk
web: www.homefarmcamping.co.uk

A rural glamping & camping retreat hidden in the Dorset countryside. Specialising in:-

- *Yurts
- *Bell Tents
- *Hen Weekends
- *Weddings
- *Corporate Events
- *Family Camping
- *And much more

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Coronavirus Booking Guarantee Terms

We always hope that there is no need to cancel your booking but in these challenging times we understand that this is something that may now be a more likely scenario than ever before.

Therefore, the following terms apply under our New Coronavirus Booking Guarantee. These terms will remain in place for all bookings taken for stays during the 2020 camping season. Any bookings for 2021 stays or thereafter shall be referred to our standard booking terms and conditions.

You will need to agree to these terms before you confirm your booking.

20% Deposit

In accordance with our usual terms and conditions Home Farm Camping will require only a 20% deposit at the time of booking. This reduces the risk of us turning away potential campers and suffering significant financial loss to last minute cancelled bookings that could have been fulfilled.

Balance payment 10 days before holiday

A balance payment for the full amount will be due 10 days before holiday starts, when you can be sure that your holiday is going ahead.

Flexible Rebooking Policy

In the event of cancellation due to Coronavirus restrictions or for self-isolation, you have the flexibility to move the booking to alternative available dates within 18 months of the start date of your holiday, with no additional charges. If you choose a date where the same accommodation is only available at a higher price, the original rate for the stay will be due. The flexible rebooking policy is only available for cancellations related to genuine Coronavirus restrictions. Flexible rebooking is not available for cancellations related to weather or other reasons.

Cancellations

Due to the flexible dates offering, the low deposit and late balance payments, no refunds are available to the customer on any funds paid to Home Farm Camping (either the deposit or the balance). If you fail to pay the balance by 10 days prior to your arrival date, your deposit will be deemed to be forfeited by the campsite and the booking cancelled. In such an event the flexible rebooking policy will no longer apply.

Insurance

We recommend always taking out holiday insurance (as you would for any holiday outside the UK) to cover you in the event of cancellations other than Coronavirus restrictions.